



## Limited Warranty for Photovoltaic Modules

Effective: June 1, 2026

(Applicable to modules delivered on or after June 1, 2026)

**Oakridge Power** provides the limited warranty set forth below for photovoltaic modules ("PV Module" / "Product") delivered on or after June 1, 2026 to the original Buyer pursuant to this **Limited Warranty for Photovoltaic Modules** (hereinafter referred to as "Limited Warranty").

### 1. Limited Product Warranty

Oakridge Power warrants that its PV Modules, including factory-assembled DC connectors and cables (if any), are free from defects in materials and workmanship under normal application, installation, usage and maintenance conditions. If a PV Module fails to conform to this warranty, within one hundred forty-four (144) months from the Warranty Start Date, Oakridge Power shall have the right, at its sole discretion, to either repair or replace the Product, or refund the purchase price paid by the Buyer. Such repair, replacement or refund shall be the sole and exclusive remedy under this Limited Product Warranty and shall not extend beyond the 144-month period set forth herein. This Limited Product Warranty does not apply to specific output power, which is governed exclusively by Section 2 (Limited Power Warranty).

### 2. Limited Power Warranty

With respect to PV Modules (excluding inverters/converters), Oakridge Power warrants that from the Warranty Start Date, the Degradation Rate and changes in Nominal Power Output under Standard Test Conditions (STC) shall not exceed the following:

- **Bifacial N-Type Module:** First Year Degradation Rate  $\leq 1.0\%$ . From the 2nd to the 30th year, Annual Degradation Rate  $\leq 0.40\%$ . By the end of the 30-year power warranty period, Actual Power Output  $\geq 87.40\%$  of Nominal Power Output.

**Warranty Start Date:** Oakridge Power provides this Limited Warranty commencing upon the earlier of: (1) the date which is one hundred eighty (180) days after the Module manufacture date, as indicated by the serial number

(YY-MM-DD from leftmost digits) – see example below; or (2) the delivery date of the Module to the original purchaser.

**Serial number format example:**

OP011AAAA260101010001 → Year:2026, Month:01, Day:01

**Definitions:** "Nominal Power Output" ( $P_{\text{Nominal}}$ ) means the power indicated on the module nameplate in watts, excluding positive tolerance. "Actual Power Output" ( $P_{\text{1st year}}$  or  $P_{\text{nth year}}$ ) means the peak output power under STC after the Warranty Start Date, excluding measurement error. "Standard Test Conditions" (STC): AM1.5 spectrum, 1000 W/m<sup>2</sup> irradiance, module temperature 25 °C, per UL 61215 and UL 61730. The Actual output power is calculated as:

$$P_{\text{1st year}} = P_{\text{Nominal}} \times (1 - \text{First Year Degradation Rate})$$

$$P_{\text{nth year}} = P_{\text{Nominal}} \times \{1 - [\text{First Year Degradation Rate} + \text{Annual Degradation Rate} \times (N - 1)]\}$$

$$(2 \leq N \leq \text{Limited Power Warranty Period in years})$$

**Warranty Remedy:** Within the applicable power warranty period, if any output power loss exceeding the warranted value is verified by Oakridge Power as due to a defect in materials or workmanship, or further confirmed by an independent test agency (mutually selected by Buyer and Oakridge Power), Oakridge Power may, at its sole option: (1) supply additional PV Module(s) to compensate for the power loss; or (2) repair or replace the defective PV Module.

### 3. Exceptions and Limitations (Part 1)

1. All warranty claims must be filed within the applicable warranty period.
2. The Limited Product Warranty and Limited Power Warranty do NOT apply to any PV Module that has been subject to:
  - Misuse, abuse, negligence, or accident;
  - Modified, improper installation or application;
  - Violation of Oakridge Power's *Installation and Maintenance Guide*;
  - Repair or replacement by unauthorized personnel;
  - Power failure, lightning, flood, fire, accidental damage, or other events beyond Oakridge Power's reasonable control;
  - Altered, erased, or illegible model nameplate or serial number;
  - Damages proven not attributable to Oakridge Power.
3. This Limited Warranty does not cover transportation costs, customs clearance, return shipping, re-installation, removal, or any related labor expenses.
4. Claims will be denied if the module serial number has been removed, altered, or made illegible.

5. If full payment for the module has not been received by Oakridge Power, this Limited Warranty shall be void and unenforceable.

#### **4. Exceptions and Limitations (Part 2)**

THIS LIMITED WARRANTY IS EXPRESSLY IN LIEU OF AND EXCLUDES ALL OTHER EXPRESS OR IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. Oakridge Power shall have no liability under the following circumstances:

1. Oakridge Power shall not be liable for personal injury, property damage, or any other loss arising from or related to the PV Module, including any defects, use, or installation.
2. In no event shall Oakridge Power be liable for any consequential, indirect, or special damages.
3. Oakridge Power shall not be liable for any loss of utility, production, income (including expected income), profit, power generation, or electricity charges arising from the PV Module.
4. Oakridge Power will not provide warranty service if the Buyer fails to maintain the PV Module at an authorized service provider.
5. Normal degradation of output power (within warranted limits) is not covered.
6. Modules that have been installed two or more times are not covered.
7. Upon expiration of the warranty period, no claims shall be accepted; Oakridge Power may, at its discretion, charge for any continued service at then-current market rates.
8. Oakridge Power assumes no liability for appearance defects, including but not limited to scratches, stains, mechanical wear, rust, mold, glass breakage, cell cracks, or chromatic aberration.
9. Other circumstances expressly excluded elsewhere in this Limited Warranty.

#### **5. Performance of Warranty**

If the Buyer believes a justified claim exists under this Limited Warranty, the Buyer bears the burden of proof and must promptly deliver a written notice (by registered mail or email) to Oakridge Power's address set forth below. The notice shall include: (a) claimant information; (b) detailed description; (c) evidence (photos, data); (d) PV Module serial number; and (e) module model. Any dispute arising from a warranty claim shall be submitted to a reputable independent testing agency (e.g., CSA, UL, TÜV SÜD, or another third-party recognized by

Oakridge Power). The test equipment's power tolerance shall be disclosed in writing before testing and reflected in the final report. Unless otherwise agreed, all testing costs shall be borne by the party against whom the test results are unfavorable. Oakridge Power reserves the right of final interpretation of the testing process. No returned PV Module will be accepted without Oakridge Power's prior written consent.

## **6. Severability**

If any section, provision, or clause of this Limited Warranty, or its application to any person or circumstance, is held invalid or unenforceable, the remainder of this Limited Warranty shall remain in full force and effect, and such invalid provision shall be deemed severable.

## **7. Miscellaneous**

1. Repair, replacement, or supply of additional modules does not restart or extend the original warranty period. Replaced modules become the property of Oakridge Power. If a module model is discontinued, Oakridge Power may substitute a different model (varying in size, color, shape, or power).
2. Oakridge Power reserves the right to interpret the terms of this Limited Warranty. Any objection to interpretation shall be resolved by Oakridge Power in its sole discretion.
3. Any warranty claim that falls outside the scope of this Limited Warranty may be addressed by Oakridge Power at its discretion, and the Buyer shall pay the then-prevailing market rates for materials, equipment, and services.

## **8. Transferability of Warranty**

If ownership of a PV Module is transferred and the Module remains installed at the original installation location, this Limited Warranty shall automatically transfer to the new owner, but the warranty period shall not be extended or recommenced.

## **9. Force Majeure**

Oakridge Power shall not be liable for any delay or failure to perform any obligation under this Limited Warranty caused by natural forces, war, riot, strike, state of war, epidemic, pandemic, fire, flood, or any other event beyond Oakridge Power's reasonable control. In such event, Oakridge Power may suspend or terminate this Limited Warranty without liability.

## **10. Governing Language & Interpretation**

This Limited Warranty is written in English. In the event of any discrepancy between an English version and a translated version, the English version shall control. Oakridge Power shall have the final right of interpretation regarding any ambiguous terms.

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